



Infor Global Track & Trace



Near real-time updates of shipment status

Advanced notice of real arrival times

Updated projected inventory levels at the estimated time of arrival

Early notification of late or early shipments

Total visibility of shipments in transit globally

Web-based collaboration with customers, suppliers and logistics providers

Access from anywhere at any time

Automated alerts to help avoid late deliveries and stock-outs

Achievement of world-class delivery performance

Increased customer satisfaction

Accurate Delivery Times for Global Shipments

Worldwide, businesses are spending 3.8 trillion dollars annually on logistics, with significant amounts of materials and products in transit at any given time. With supply chains stretching across numerous countries, manufacturers realize the extremely high value of visibility into in-transit inventory and shipment information. They must know where their shipments are, where constraints may be impacting delivery and what the real delivery times will be. They need to be alerted to problems early enough to deal with them in a proactive, meaningful way, and they need to ensure they continue to maintain customer satisfaction at high levels. At the same time, manufacturers are seeking ways to reduce international inventory buffers, generate faster order-to-delivery cycles, become leaner in their shipping operations and improve visibility into increasingly complex routes.

Conventional methods of managing shipping, however, can pose barriers to these efforts. Few tools are available that allow buyers, sellers and logistics providers to collaborate or to provide visibility into the long-distance shipments that are in transit. Therefore, companies cannot determine the status of a shipment or whether the shipment may be delayed. To compensate, manufacturers tend to order more safety stock and store it throughout the supply chain to handle surprises that develop. Final delivery costs increase because of incorrect decisions regarding these inventory buffers and premium freight parameters.

Even though many logistical systems now are automated, clerical workers still must translate one set of documents into another. This leads to unavoidable errors as well as difficulty in finding one particular part or pallet in the pipeline. Many documents still must be exchanged via EDI, e-mail, postal service, phone or fax. Incompatible data standards and business conventions for bills of lading, payment systems and other processes can slow decision-making; and the use of multiple information systems to feed and receive data from ERP, warehouse management, supply chain management and other technologies may require duplication of effort and time for transfer of data.

The inability to see exactly where every segment of every shipment is situated means managers must react to events, rather than controlling them. In a complex supply chain, shipments rarely travel uninterrupted from the supplier to the buyer. The process is haunted by lack of detailed information about routes, lack of visibility as items move from point to point, lack of alerts to delays that impact estimated arrival time and lack of detail about the impact of a late shipment.

Infor cuts through these complexities with Global Track and Trace, a single, easy-to-use, integrated solution for managing shipping anywhere in the world. Global Track and Trace is a Web-based solution that provides comprehensive information on the location and status of every shipment and every item. It offers near real-time updates of estimated times of arrival so that manufacturers have the data to make accurate delivery promises to customers. This advanced solution provides visual alerts by exception to avoid late deliveries, eliminate stock-outs and reduce premium freight. With updated projected inventory levels from Global Track and Trace, manufacturers now can quantify the impact of late or early shipments. Transportation costs and inventory are reduced throughout the supply chain, and total logistics costs tumble.

| automotive essentials

Infor takes pride in the 20 years of experience we have in the automotive industry. Using our deep base of industry knowledge and proven communications and planning applications, we help suppliers and manufacturers achieve their business goals.

We are passionately focused on providing comprehensive solutions that meet the unique challenges of the automotive industry on a global scale. Our solutions are comprehensive, open and modular, giving you the optimal choices to meet today's challenges and leverage tomorrow's opportunities.

Global Track and Trace provides the supply chain with information on:

- What is in transit
- Where the material is situated in the route
- When the shipment really will arrive
- Whether the material will arrive on time, early or late
- Accuracy of the material compared with the advanced shipping notice quantity
- Any issues or events created by changes in projected arrival times
- Impact of the delivery date on the manufacturer's inventory position
- Any missed pickup or departure windows along the route
- Are there any surprises

Infor has extended the manufacturer's vision to every sector of the globe, providing access to all the data all the time for all the segments of the delivery chain. Using Internet technology, Global Track and Trace allows managers to work proactively to predict delivery times with high levels of precision and to cut logistics costs dramatically.



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